



BC Association of
Healthcare Auxiliaries

● 70TH ANNIVERSARY ●

2016 Annual Report



BCAHA: Sharing and Building on Success

One of the most pleasant aspects of BCAHA's annual provincial conference is the lively buzz of conversation that arises when Auxiliaries from across BC get together and share stories of accomplishments realized, and challenges surmounted over the past year. Warm friendships are begun or renewed, ideas exchanged, and 'batteries recharged' during these conversations, and BCAHA is proud to provide such a venue, and an array of educational opportunities to conference delegates each spring.

We hope you enjoy this report, which provides facts and figures about our operations in 2016 and highlights our Member Auxiliaries' successes. Perhaps it will inspire you to join an Auxiliary in your community, or to recommend this satisfying volunteer opportunity to a student, a recent retiree – in fact to anyone with skills to share, and their heart in the right place!

The theme of our 2017 provincial conference is 'Sharing and Building on Success'. In keeping with this theme, our 2016 annual report provides examples of our Member Auxiliaries' many successes in enhancing health care across BC, and of how our BCAHA Board encourages, honours and celebrates that success. Networking opportunities at provincial and local conferences, area presidents' meetings, and one-on-one meetings at the grass roots level – all of these activities support, celebrate and honour our members. We are so proud of their every success, large or small; sometimes the smallest things, over time, can have a sizable positive impact.

Cultivating Success

It's the epitome of a 'win-win situation': when young people join their local Auxiliary, not only do they gain valuable experience within a healthcare setting and build up the volunteer hours they need to graduate from a secondary school in BC, but they also learn valuable interpersonal skills, and often have a chance to hear tales of the wisdom only aging can bestow. And as for the patients or residents who are the lucky beneficiaries of the youth volunteer's energy and enthusiasm...this photo from Vernon Jubilee Hospital speaks louder than words.



Delegates to the 2016 BCAHA Provincial conference gain inspiration and knowledge as they learn together how to strengthen their home Auxiliaries.



Volunteer Bruce Avis staffs an exhibit at a local volunteer fair, a great opportunity to entice new Auxilians on board.



There's nothing like a piper to draw attention, and nothing like raising awareness of your Auxiliary to help attract new members. Just ask the Sunshine Coast Healthcare Auxiliary!

Celebrating Success

Delta Hospital Auxiliary provided \$125,000 to Fraser Health for the purchase of a new bus for Mountain View Manor, which enables staff to take up to 14 residents at a time on outings that add an important dimension to residential care – especially appreciated in Delta, where the Manor had been without a bus for many months. The Auxiliary is able to make such purchases thanks to strong community support, and the hard work of Auxilians who are clearly delighted to enhance residents' daily lives in such a meaningful way.



Ultrasound technology is vital to many aspects of timely, effective health care; in 2016 the Mission Healthcare Auxiliary made a major contribution to an ultrasound for Mission Memorial Hospital.



Members of the many Auxiliaries in the Okanagan Mainline Area celebrate each other's successes and enjoy sharing and learning at their area conference.



Volunteers with the Afternoon Auxiliary to Royal Inland Hospital share their pride in an award recognizing them for Environmental Stewardship: as well as a source of funds to support quality health care in Kamloops, their Thrift Store is a prime example of effective recycling.

Honouring Success

Auxilians often say the voluntary service they provide is its own reward – but it's always nice to be recognized for the length and quality of that service, whether it spans 20 – 30 – 40 – or more years. Pictured here is BCAHA President Lynda Avis congratulating Edna Brown of the Chemainus Healthcare Auxiliary on achieving 63 years of Auxiliary service, and being named a Life Member of BCAHA. Edna, like other Auxilians who maintain their dedication and enthusiasm over many decades of service, is a true inspiration to her fellow Auxilians, and can be justly proud of the part she has played in her local Auxiliary's success.



Interior Health presented each Auxiliary president attending the Kootenay Boundary Area Conference with a plaque recognizing contributions to improve health care in their communities. Here, a group from Trail (shown with BCAHA's Lynda Avis, left) proudly displays their award.



During an event recognizing business excellence, the SaltSpring Island Chamber of Commerce proclaimed the Lady Minto Hospital Auxiliary Society as Non-Profit Association of the Year for 2016.



Shown here, alongside a poster created by the Volunteer Resources Department to honour the Auxiliary's 95 years of service, are members of the 2016 Executive of the Auxiliary to Abbotsford Regional Hospital.

Sustaining Success

Thrift stores offer a tried and true way to engage community generosity, by receiving and reselling gently-used donated goods, and in turn providing affordable clothing and household items, as well as 'fun finds', to thrifty shoppers. In time, despite the daily TLC provided to premises by Auxilians, all of this activity is bound to result in wear and tear, and it is difficult to sustain a successful enterprise in a setting that is less than ideal. In Burns Lake, after many years as a venue to raise funds for local health care, their thrift store needed more than a renovation – it had to be replaced, and in fact, was in such a state that the Auxiliary had to rent space in a mall while a new store was built, allowing the Auxiliary to build on their loyal customer base in a new facility. Shown here is a group of local Auxilians clearly pleased to help set up their new store in preparation to welcome eager shoppers on opening day.



Auxilians have hundreds of ways to raise funds, but just one mission: to enhance health care at the local level. Pictured here with BCAHA President Lynda Avis are representatives of the Prince George Auxiliary, poised to give local health care a big boost with a generous donation.



Penticton Hospital candy striper Manreet (left) and her friend Chelsea, with birthdays just three days apart, are turning would-be birthday presents into donations – including toys and other comfort items for children cared for at Penticton Regional Hospital.



Sunny Hill Health Centre for Children offers specialized services to children with disabilities from birth to age 19, and their families, from across the province. Their Auxiliary helps to support this important work with their bustling thrift store..

President's Message



Organizations issue annual reports to enlighten, to acknowledge and to celebrate, and in our 73rd year, the BCAHA is proud to provide this report.

In 2016, dollars raised through the hard work and commitment of Member Auxiliaries and subsequently donated to purchase much-needed medical equipment and support new health care initiatives and programs made a tangible difference in community hospitals, clinics, and long-term care facilities throughout our province. Auxiliaries also share a mission to provide care and comfort to patients through their all-important physical and compassionate connection within the hospital environment and long-term care facilities; this is an additional gift of great value, although it cannot be measured in dollars.

The BCAHA gratefully acknowledges the success of our partnership with the six Health Authorities who provide support to enhance and strengthen the mandate of our association, and we are most grateful to the numerous corporate sponsors who fund program activities during provincial and area conferences, as well as the Health Employers Association of B.C. which facilitates the organization's administrative needs.

As BCAHA President I have been privileged to witness firsthand the generosity, innovative spirit and compassion of Auxiliary volunteers throughout the province. For example, in Fort St. John, I was most impressed by the Auxiliary's donation of stunning photos depicting local scenes that enhanced the walls of the local hospital waiting rooms, patient rooms and corridors. On the Lower Mainland, I visited with members of the Delta Hospital Auxiliary carefully sewing unique 'Pillow Pals' to comfort patients having recently undergone mastectomy surgery. At Trillium Lodge in Parksville, I joined other Auxiliary members in preparing and serving the annual Strawberry High Tea, an event eagerly anticipated by residents and their families each June. These are just a few examples of life-changing gifts made each day by dedicated Auxiliaries.

Henry Ford said, "If everyone is moving forward together, then success takes care of itself." BCAHA's thousands of volunteer members are indeed moving forward together, thus assuring our shared present and future success.

Congratulations to all of our members. We celebrate and honour you!

Lynda Avis,

President



Pictured at the October, 2016 Mid-Term BCAHA Board meeting are BCAHA Board members: (standing, left to right) Charlotte Apperloo, Northwest Area Representative; Claire Wessan, Vancouver Island Area Representative; Arline Allison, Fraser Valley Area Representative; Wendy Schwab, Kootenay Boundary Area Representative; Zeb Hansell, Youth Liaison; Cheryl Fry, Okanagan Mainline Area Representative; Charlotte Aked, Director of Finance; Judith McBride, Executive Director; Fran Miller, Lower Mainland Area Representative; (seated) Vicky Forest, Vice President; Lynda Avis, President; Valerie Tribes, Immediate Past President; Tim Sader, Director of Marketing and Communications. Inset: Marge Anderson, confirmed as Interim Vice President in December, 2016.



STATISTICS	2015	2016
Member Auxiliaries 31/12/16	83	80
Auxiliaries Reporting	80	78
Adult Members	6,642	6,392
Adult Volunteer Hours	1,258,618	1,234,129
Youth Members	734	653
Youth Volunteer Hours	29,066	21,481
Bursaries to Youth	245,152	241,340
Funds Donated to Health Care	8,946,246	7,879,012
Total Funds Donated	9,191,398	8,120,352

FINANCIAL STATEMENT	Operating Fund	Tribute Fund	2016 Total	2015 Total
Current Assets				
Cash	22,969	8,031	31,000	63,802
Investments - GIC	20,000	30,884	50,884	50,885
Accounts receivable	297	-	297	300
GST receivable	7,100	-	7,100	5,509
Prepaid expenses	5,750	-	5,750	4,549
	56,116	38,915	95,031	125,045
Current Liabilities				
Accounts payable	2,831	-	2,831	10,770
Deferred contributions	4,320	-	4,320	6,620
	7,151	-	7,151	17,390
Fund Balances				
Unrestricted	48,965	-	48,965	69,531
Restricted	-	38,915	38,915	38,124
	48,965	38,915	87,880	107,655
	56,116	38,915	95,031	125,045



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